

Mahadevchatti eco farm stay — Official Terms & Conditions

I. Reservation & Stay Policy

Arrival & Departure Policy:

Check-In Time: From 02:00 PM to 08:00 PM.

Check-Out Time: By 11:00 AM.

Early Check-In / Late Check-Out: Subject to room availability and may incur additional charges.

Age Requirement: The primary guest must be at least 18 years old at the time of check-in.

Identity Verification:

As per government regulations, every guest aged 18 and above must present a valid original photo ID (Aadhaar Card, Driving License, Voter ID, or Passport) at check-in.

Note: PAN Card will not be accepted as a valid proof of identity. Check-in will not be permitted without valid identification.

Payment Terms:

An advance payment of 50% of the total bill is required to confirm the booking.

The remaining 50% balance must be settled upon check-in.

II. House Rules & Peaceful Living Policy

Alcohol, Drugs & Smoking Policy:

Strict Prohibition: Mahadev Chatti Farm Stay is situated in a sacred and serene natural environment. Consuming alcohol, drugs, or any intoxicants within the premises is strictly prohibited.

No Smoking: Smoking is strictly prohibited inside all rooms and cottages.

Quiet Hours & No Loud Music:

This farm stay is intended for yoga, meditation, peace, and nature enthusiasts.

Playing loud music, DJs, or using loudspeakers on the property is strictly prohibited.

Quiet Hours: Absolute peace and quiet must be maintained from 10:00 PM to 07:00 AM.

Farm & Animal Interaction:

Guests are welcome to interact with our farm animals (cows, goats, horses, dogs) and explore the gardens.

Please do not mistreat the animals. Children must be supervised by adults at all times when around animals.

III. Swimming Pool & Safety Rules

Swimming Pool:

Pool Timings: 08:00 AM to 06:30 PM.

Dress Code: Proper swimwear is mandatory in the pool. Entering the pool in cotton clothing or jeans is strictly prohibited.

Ganga Beach & Child Safety:

Children under 12 years of age are not permitted near the pool or the Ganges riverbank without parental or adult supervision.

Venturing into deep waters in the Ganges is strictly forbidden. Visiting the riverbank during the night is restricted.

Outdoor Trekkes & Independent Excursions (Self-Guided Safety):

Any trek, outdoor activity, or excursion undertaken by guests without an official guide from the farm stay is strictly at their own risk.

The farm stay management, owners, and staff accept no liability or responsibility for any injury, accident, loss, or inconvenience caused during independent trips or unguided treks outside the property.

IV. Cancellation & Refund Policy

15 Days Prior to Arrival: Cancellations made 15 days or more prior to arrival will receive an 80% refund (a 20% processing charge will apply).

7 to 14 Days Prior to Arrival: Cancellations made 7 to 14 days prior to arrival will receive a 50% refund.

Less than 7 Days / No-Show: Cancellations made within 7 days of arrival, or in case of a No-Show, are non-refundable (100% retention charge).

Early Departure: No refunds will be provided for early check-outs during the stay.

V. Activities & Property Policy

Add-on Activities: Advance notification/booking of at least 24 hours is required for Yoga sessions, Temple Aarti arrangements, and The Guided Trek (Mini Gartang Gali Trail).

Property Damage: Guests will be required to pay for any damage caused to the farm stay property or rooms during their stay at the time of check-out.

Jurisdiction: In case of any legal disputes, the jurisdiction will remain within Pauri Garhwal / Rishikesh (Uttarakhand).

Contact Information

Address: Mahadev Chatti eco Farm Stay, Mahadev Chatti (1 km from Trek Ghar), NH-58, Rishikesh-Devprayag Road, Uttarakhand

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